Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

1. **What criteria do patients need to meet in order to be referred for bariatric surgery in your Clinical Commissioning Group (CCG) area?**
   The responsibility for the commissioning of Bariatric surgery has not devolved from NHS England Specialised Services. The criterion for bariatric surgery is publicly available on the NHS England website. Please either see the NHS England website or redirect your query to NHS England South, Specialised Services Commissioning team.

2. **Will these criteria change or stay the same going forwards into financial year 2017?**
   Upon completion of transfer of responsibility from NHS England Specialised Commissioning to CCG, some bariatric surgical procedures will be subject to Clinical Funding Authorisation Policy. Please visit [http://www.isleofwightccg.nhs.uk/health-and-services/individual-funding-requests.htm](http://www.isleofwightccg.nhs.uk/health-and-services/individual-funding-requests.htm)

3. **If they change what will the new criteria be?**

4. **Will your CCG’s 2017 bariatric surgery criteria be in line with the National Institute for Health Care Excellence (NICE’s) latest clinical and quality standard guidelines for bariatric surgery?**

5. **If any, what additional criteria will patients in your CCG’s area have to meet in order to be referred for bariatric surgery over and above those set out in the NICE quality standards? (For example; a 10% weight loss prior to referral).**
6. Does your CCG fund tier 3 weight loss programmes within the area?
   This information is available on our website

7. How many patients were referred by your CCG for bariatric surgery in the last financial year (year end 2015)
   Please see our response to question 6.

8. How many have you referred to date in 2016?
   Please see our response to question 6.

9. Does your CCG keep records as to how many of the patients referred for bariatric have type 2 diabetes? If these are recorded can you please supply figures for year end 2015 and to date 2016?
   This CCG does not keep records regarding the number of patients referred for bariatric surgery who have Type 2 Diabetes.

This letter also confirms the completion of this request.
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Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

Could you please send me contract information relating to Banking Services, Audit Services and Card Processing Services. If you do not understand what each of these mean please see below:

- Banking Services - contract information relating to the organisation banking services.
- Audit Services (Financial) – contract relating to internal and external audit services.
- Accountancy – Contracts relating to TAX advisory services – Please see below.
- Card Processing Services / Merchant services - a wide range of payment processing options. Most automatically associate merchant services with debit and credit card processing.

RESPONSE: - Banking Services/ Audit Services & Card Processing Services – this information is available through accessing the Isle of Wight CCG Website referencing FOI16010 via http://www.isleofwightccg.nhs.uk/Downloads/Freedom%20of%20Information/January%202016%20Freedom%20of%20Information%20Requests.pdf

Can you please provide me with the following contract information for each of the contract category specified above:

Contract Category: Please see select from the categories provided; Banking Services; Financial Audit Services; Card Processing Services.

RESPONSE:- Accountancy/ Contracts – VATflow Service Agreement

Existing Supplier Name for each contract.

RESPONSE:- Accountancy/ Contracts - Liaison

Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.

RESPONSE:- Accountancy/ Contracts – Maximise VAT recovering’s and minimise over payments in other areas of expenditure

Annual Average Spend for each contract.

RESPONSE:- Accountancy/ Contracts – Average £2,700

Contract Duration: What is the duration of the contract please include any available extensions within the contract.

RESPONSE:- Accountancy/ Contracts – One Year

Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

RESPONSE:- Accountancy/ Contracts – 01/04/2014

Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

RESPONSE:- Accountancy/ Contracts – 31/03/2015
Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided, please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

RESPONSE:- Accountancy/ Contracts - Annually

Contact Details: I require the full contact details of the person within the organisation responsible for this particular contract.

RESPONSE:- Accountancy/ Contracts – Loretta Outhwaite, Chief Finance Officer, NHS IOW CCG, Building A, The Apex, St Cross Business Park, Newport, Isle of Wight PO30 5XW (01983) 822099 Ext 3327

Notes: Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.

RESPONSE:- Accountancy/ Contracts – Roll over Contract

Can you please input the information within the spread sheet attached? Sometimes emails with attachments will get stopped by spam filter and you may not be able to view the attachment. If this is the case please download the form from the following link:

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

I am looking for a departmental structure chart with names for the following teams:

- **Finance**
  
  RESPONSE: Please access the following [LINK](#) via the Isle of Wight CCG Website for the organisation structure chart

- **HR**
  
  RESPONSE: The Isle of Wight CCG commissions this service from South Central and West Commissioning Support Unit, please contact contact@scwcsu.nhs.uk for further information.

- **Procurement**
  
  RESPONSE: The Isle of Wight CCG commissions this service from NHS South of England Procurement Services, please contact info@soeprocurement.nhs.uk for further information.

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

I would like to request information held on the number of referrals to Children and Adolescent Mental Health Services (CAMHS) in the CCG each year from 2010 to 2015; the source of referrals to CAMHS in the CCG for the period 2010 to 2015; the age of patients referred to CAMHS between 2010 and 2015; the average waiting time between referral and a young person accessing CAMHS each year from 2010 to 2015.

a) Please provide CCG data for each year between 2010-2015 on:

   I. The number of referrals to CAMHS;

The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date. IW NHS Trust CCAMHS data can only be supplied from January 2014 onwards due to a change of data system. Tier 2 counselling service data is for the period 1st April to 31st March each financial year.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of CAMHS Referrals</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>-</td>
</tr>
<tr>
<td>2011</td>
<td>-</td>
</tr>
<tr>
<td>2012</td>
<td>-</td>
</tr>
<tr>
<td>2013</td>
<td>Tier 2 Counselling (1 April 2013 to 31 March 2014) = 1049</td>
</tr>
<tr>
<td>2014</td>
<td>CCAMHS = 732</td>
</tr>
<tr>
<td></td>
<td>Tier 2 Counselling (1 April 2014 to 31 March 2015) = 1125</td>
</tr>
<tr>
<td>2015</td>
<td>CCAMHS = 730</td>
</tr>
<tr>
<td></td>
<td>Tier 2 Counselling (1 April 2015 to 31 March 2016) = 1339</td>
</tr>
</tbody>
</table>

   II. The number of referrals to CAMHS by tier of service referred to;

The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date. CCAMHs is commissioned to provide a Tier2/3 service. Data is not split by Tiers of service. Please contact the IW NHS Trust for this information. The AQP Tier 2 Counselling Service is commissioned to provide Tier 2 CAMHs. The number of referrals are the same as detailed in the table above. Tier 1 CAMHs is provided by Universal services e.g. GP, Health Visitor, School nurse etc. and is therefore not commissioned directly and Tier 4 are inpatient CAMH services which are commissioned by NHS England not the CCG.
IV. The recorded reasons for these referrals
Referral Reason is not available in current datasets.

<table>
<thead>
<tr>
<th>Referral Reason</th>
<th>Number of Referrals in:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
</tr>
<tr>
<td>Assessment</td>
<td></td>
</tr>
<tr>
<td>Court Diversion</td>
<td></td>
</tr>
<tr>
<td>Court Report</td>
<td></td>
</tr>
<tr>
<td>Mental Health Act Assessment</td>
<td></td>
</tr>
<tr>
<td>Not recorded</td>
<td></td>
</tr>
<tr>
<td>Second Opinion (MH)</td>
<td></td>
</tr>
<tr>
<td>Treatment</td>
<td></td>
</tr>
</tbody>
</table>

V. The recorded sources of these referrals;
The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date. IW NHS Trust CCAMHS data can only be supplied from January 2014 onwards due to a change of data system. Tier 2 counselling service data is for the period 1st April to 31st March each financial year.

Other includes – Other, Youth Offending Team and Team, Early Help/family Centres, Voluntary Sector, Young Carers, Community Nurses, Community Health Services include – Health Visitors, CAMHS and Youth Trust

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Health Services (excluding GP)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family/Friend/Neighbour GP</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospital (including A&amp;E, clinics, consultants and wards)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Authority Services (including social services)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental Health Services</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Police</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>School (including school nurse)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Self-referral | N/A | N/A | N/A | Tier 2 Counselling (1 April 2013 to 31 March 2014) =113 | CCAMHS =27 | Tier 2 Counselling (1 April 2014 to 31 March 2015) =148 | CCAMHS =40 | Tier 2 Counselling (1 April 2015 to 31 March 2016) =175
Voluntary sector organisations | N/A | N/A | N/A | Tier 2 Counselling (1 April 2013 to 31 March 2014) =93 | CCAMHS =15 | Tier 2 Counselling (1 April 2014 to 31 March 2015) =110 | CCAMHS =20
Other, please specify | N/A | N/A | N/A | Tier 2 Counselling (1 April 2013 to 31 March 2014) =131 | CCAMHS =33 | Tier 2 Counselling (1 April 2014 to 31 March 2015) =0 | CCAMHS =20

VI. The ages of the child/adolescent of the young people referred.
The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date. IW NHS Trust CCAMHS data can only be supplied from January 2014 onwards due to a change of data system. Tier 2 counselling service data is for the period 1st April to 31st March each financial year.

<table>
<thead>
<tr>
<th>Age:</th>
<th>Number of Referrals in:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
</tr>
<tr>
<td>0-5</td>
<td>N/A</td>
</tr>
<tr>
<td>5-7</td>
<td>N/A</td>
</tr>
<tr>
<td>7-11</td>
<td>N/A</td>
</tr>
<tr>
<td>11-18</td>
<td>N/A</td>
</tr>
<tr>
<td>18+</td>
<td>N/A</td>
</tr>
</tbody>
</table>

b) The average waiting time in days between a referral to CAMHS being made and an initial CAMHS assessment for each year from 2010-15.
The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date. IW NHS Trust CCAMHS data can only be supplied from January 2014 onwards due to a change of data system. Tier 2 counselling service data not currently available.

<table>
<thead>
<tr>
<th>Year:</th>
<th>Avg. Weeks:</th>
<th>Avg. Days:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2010</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>2011</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>2012</td>
<td>N/A</td>
</tr>
<tr>
<td>2013</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2014</td>
<td>CCAMHS =8.3</td>
<td>CCAMHS =61.07</td>
</tr>
<tr>
<td>2015</td>
<td>CCAMHS =6.0</td>
<td>CCAMHS =44.81</td>
</tr>
</tbody>
</table>

CCAMHs is commissioned to provide a Tier2/3 service. Data is not split by Tiers of service. Please contact the IW NHS Trust for this information. Tier 2 Counselling Service data is not currently available. Tier 1 CAMHs is provided by Universal services e.g. GP, Health Visitor, School nurse etc. and is therefore not commissioned directly and Tier 4 are inpatient CAMH services which are commissioned by NHS England not the CCG.
<table>
<thead>
<tr>
<th>Year</th>
<th>Avg. Days wait for access to:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tier 1 Services</td>
</tr>
<tr>
<td>2010</td>
<td>-</td>
</tr>
<tr>
<td>2011</td>
<td>-</td>
</tr>
<tr>
<td>2012</td>
<td>-</td>
</tr>
<tr>
<td>2013</td>
<td>-</td>
</tr>
<tr>
<td>2014</td>
<td>-</td>
</tr>
<tr>
<td>2015</td>
<td>-</td>
</tr>
</tbody>
</table>

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

I would like to request information held on a) the CCG’s funding allocation for Child and Adolescent Mental Health Services (CAMHS) each financial year from 2010/11 to 2015/16; and b) information on the allocation of the CCG’s funding between different tiers of CAMHS.

Please provide:

a) The funding allocation for CAMHS each financial year from 2010/11 to 2015/16;

<table>
<thead>
<tr>
<th>Year</th>
<th>Funding Allocation (£000s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010/11</td>
<td>The Isle of Wight CCG was established on 1st April 2013; therefore it is only possible to supply data as from that date.</td>
</tr>
<tr>
<td>2011/12</td>
<td>1,634,294</td>
</tr>
<tr>
<td>2012/13</td>
<td>1,634,294</td>
</tr>
<tr>
<td>2013/14</td>
<td>1,634,294</td>
</tr>
<tr>
<td>2014/15</td>
<td>1,765,313</td>
</tr>
<tr>
<td>2015/16</td>
<td>1,914,321</td>
</tr>
</tbody>
</table>

b) The following information on the allocation of funding between different tiers of CAMHS, for each financial year from 2010/11 to 2015/16:

(i) The Amount of funding to universal services (Tier 1);
(ii) The Amount of funding to targeted services (Tier 2);
(iii) The Amount of funding to specialist services (Tier 3);
(iv) The Amount of funding to highly specialist services (Tier 4).

<table>
<thead>
<tr>
<th>Year</th>
<th>Tier 1</th>
<th>Tier 2 (AQP Counselling Service)</th>
<th>Tier 2/3 (CCAMHS)</th>
<th>Tier 4</th>
<th>Total Spend</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010/11</td>
<td>N/A</td>
<td>88,000</td>
<td>1,546,294</td>
<td>N/A</td>
<td>1,634,294</td>
</tr>
<tr>
<td>2011/12</td>
<td>N/A</td>
<td>185,000</td>
<td>1,580,313</td>
<td>N/A</td>
<td>1,765,313</td>
</tr>
<tr>
<td>2012/13</td>
<td>N/A</td>
<td>190,000</td>
<td>1,724,321</td>
<td>N/A</td>
<td>1,914,321</td>
</tr>
<tr>
<td>2013/14</td>
<td>N/A</td>
<td>88,000</td>
<td>1,546,294</td>
<td>N/A</td>
<td>1,634,294</td>
</tr>
<tr>
<td>2014/15</td>
<td>N/A</td>
<td>185,000</td>
<td>1,580,313</td>
<td>N/A</td>
<td>1,765,313</td>
</tr>
<tr>
<td>2015/16</td>
<td>N/A</td>
<td>190,000</td>
<td>1,724,321</td>
<td>N/A</td>
<td>1,914,321</td>
</tr>
</tbody>
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Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

I am writing to submit the following questions to NHS Isle Of Wight CCG, under the Freedom of Information Act. Where possible, please could you answer all questions with reference to the period since January 2010 and break down the results by year. The Isle of Wight CCG only hold information from 2013 onwards

1. How many people in the CCG are:
   a) Diagnosed with myalgic encephalomyelitis/chronic fatigue syndrome (M.E.)? Not known
   b) Estimated to have M.E.? 286 – 572 cases

2. Are there specialist local services for people with M.E. commissioned within the CCG? Yes
   If yes:
   a) What services are commissioned? Interventions from “South Coast Fatigue”
   b) How much does it cost annually to run each service? New service started this year so running cost not known.

3. What other local services are people with M.E. directed to after diagnosis? None

4. Have people diagnosed with M.E. in the locality been referred to out-of-area specialist M.E. services? If any:
   a) How many were referred?
      2013/14 2
      2014/15 1
      2015/16 9
      2016/17 6 (to date)
   b) What was the overall cost to the CCG for the out-of-area provision of specialist services for people with M.E.?
      2013/14 £5,510
      2014/15 £2,981
      2015/16 £4,246
      2016/17 £2,437 (Estimate For Jan 17-Mar17)
If the information is not held, I would be grateful if you could give an overview as to why this is the case. 

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

1. How many stages of clinical triage do you have for a dermatology referral letter, when the GP has recommended that they need to be seen under an 18-week consultant service?
   Referrals are made to the Consultant led dermatology Triage Service. This service is a component of the commissioned Dermatology service. This stage checks information and assesses the most appropriate clinic for the referral within two working days of receipt.

2. For routine dermatology referrals at your trusts, what is the typical waiting time for first appointment for a patient presenting with mild to moderate plaque psoriasis?
   The dermatology service is not monitored at condition specific level. Therefore the CCG cannot provide the specific wait time for mild to moderate plaque psoriasis. For this level of detail please redirect your query to the Isle of Wight NHS Trust.

3. Do you have a GP triaging system and/or a GPSI or consultant led triaging system for dermatology referrals?
   Consultant led triage system

4. In 2015, how many dermatology referrals were inappropriately sent to secondary care or community services for excluded skin condition criteria?
   The dermatology service is not monitored at this level in 2015. Therefore the CCG cannot provide the number of inappropriate referrals specifically for excluded skin conditions. For this level of detail please redirect your query to the Isle of Wight NHS Trust.

This letter also confirms the completion of this request.

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

Telehealth/Telemedicine is the use of technology provided by the NHS to patients so patients can carry out healthcare functions, self-monitoring or communications.

Can you please answer the following questions on telehealth/telemedicine?

1. Please list all telehealth/telemedicine services or programmes your trust/CCG has commissioned or been involved in trialling/rolling out in the last four years.
   RESPONSE: Anticoagulation self-testing pilot currently in operation and COPD and Heart Failure home monitoring funded recurrently by the CCG.

2. For each, please give the following details
   a) When they were commissioned RESPONSE: Anticoagulation self-testing was commissioned in October 2015: COPD and Heart Failure home monitoring was commissioned in 2012 and is still in place.
   b) How many patients used the services? RESPONSE: Anticoagulation self-testing = 80: COPD and Heart Failure home monitoring = 50 toolkits
   c) Are the services are still running? RESPONSE: Yes
   d) Please name the telehealth/telemedicine provider that was contracted to provide the service RESPONSE: Inhealthcare, INR Star and Solcom WHZAB
   e) How much did your CCG/Trust spend on this service? RESPONSE: £25,000 for Anticoagulation pilot £39,000 to run 50 kits for COPD and Hear Failure home monitoring.
   f) Was any assessment made of the success of the service? If so, please provide details of what the assessment found. RESPONSE: Evaluation of the pilot will be carried out at the end of the pilot.

3. Have you commissioned Tunstall Ltd to provide any telehealth/telemedicine service?
   RESPONSE: No. Tunstall is used by Wightcare which is a council led service.

4. If you have commissioned Tunstall Ltd to provide telehealth/telemedicine services:
   a) Which services did you contract them for? RESPONSE: N/A
   b) Are these services still running? RESPONSE: N/A
   c) How much were Tunstall Ltd paid? RESPONSE: N/A
   d) Was any assessment made of the success of the service? If so, please provide details of what the assessment found. RESPONSE: N/A

Please provide answers to the following for each of the years 2014, 2015 and 2016.
5. How many GP surgeries exist in your area? RESPONSE: 16
6. Of those, how many have offered video consultations to patients? RESPONSE: None
7. How many still offer them? RESPONSE: N/A
8. For each of the years 2014, 2015 and 2016 please give the following figures: RESPONSE: N/A
   a) How many GP consultations of any kind took place RESPONSE: N/A
   b) Of these, how many were carried out over Skype/ other videoconferencing services? (Please give the name of the programme or programmes used, eg Skype, VaaS.) RESPONSE: N/A
   c) What was the average length of a video consultation? RESPONSE: N/A
   d) Who is the service provider for your video consultations? RESPONSE: N/A
   e) How much have they been paid? RESPONSE: N/A
   f) Was any assessment carried out on the success/ uptake/ impact of videoconferencing services? If so please give details of what was found. RESPONSE: N/A

9. Do you have plans to trial or use Giraff robots? If so, please provide the following details: RESPONSE: No
   a) How many devices will you trial or use
   b) What will the trial cost?
   c) When will it be launched?

10. Do you have plans to trial or use telepresence robots in dementia services or for those suffering from dementia?
    a) If so, how many? RESPONSE: No
    b) What will the trial cost? RESPONSE: N/A
    c) When will it be launched? RESPONSE: N/A

Telehealth or Telemedicine is the use of technology provided by the NHS to patients, in order that the patient can carry out self-monitoring, use the technology to communicate with a healthcare provider. In the context of dementia care it is used to try and assist dementia sufferers to live independently, by monitoring them in their homes and assisting them with daily tasks.

11. Please provide details of all telehealth/ telemedicine/ telecare services you offer dementia patients? RESPONSE: N/A

12. Please name all services and/or devices which have been provided. RESPONSE: N/A

13. For each service/ device provided, please RESPONSE: N/A
    a) Name the provider or manufacturer RESPONSE: N/A
    b) State how much the provider or manufacturer was paid to provide the devices RESPONSE: N/A

14. How many patients are diagnosed as suffering from dementia in your area? RESPONSE: 1,868 diagnosed as at October 2016

15. Of those, how many dementia patients have been provided with telehealth / telemedicine services? RESPONSE: Nil

This letter also confirms the completion of this request.
A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:
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Wycliffe House
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Wilmslow
Cheshire
SK9 5AF
Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

The sum of your Oral Nutritional Supplement rebates broken down by month for the past 12 months for all dispensing practices in your area.

RESPONSE: The Isle of Wight CCG do not have any rebates.

This letter also confirms the completion of this request.
A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:
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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

- **The total number of IT staff employed by the organisation**
  - The CCG do not employ any IT staff. The director responsible for IT is the Chief Finance Officer. The CCG has a service level agreement in place, with NHS South, West and Central CSU for all IT services.

- **Please list and provide contact details for the IT senior management team including CIO, IT Director, Head of IT and Infrastructure Architects if applicable**
  - Loretta Outhwaite, Chief Finance Officer: Loretta.outhwaite@iow.nhs.uk – 01983 552064

- **Please confirm your current primary storage vendors and replacement/refresh dates.**
  - The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

- **Please confirm your current backup/data recovery vendors and replacement/refresh dates.**
  - The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

- **Please confirm your server vendor and replacement/refresh date**
  - The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

- **Please confirm data centre refresh date.**
  - The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

- **Please confirm the amount of used storage and number of virtual / physical servers.**
  - The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk
• Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?
  • The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

• Please confirm which hypervisor you are currently using?
  • The Isle of Wight CCG does not have the information to answer this request. Please redirect your request to the NHS South West and Central CSU via their Freedom of Information Team contact@scwcsu.nhs.uk

• Total available budget for IT infrastructure for FY16/17 and FY17/18.
  • 2016/17 £500k 2017/18 £500k

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

1. Please provide the names of the acute trusts you contract with (broken down by CCG if you cover more than one area)
   Isle of Wight NHS Trust
   Portsmouth Hospitals NHS Trust
   Salisbury NHS Foundation Trust
   University Hospital Southampton NHS Foundation Trust

2. Please provide a list of all services currently provided by those hospital trusts which face being decommissioned or redesigned and the date from which that will be the case.
   The Isle of Wight CCG Commissioning Intentions 2017-19 (please see our website
   ) outlines all intentions for service reviews. The Isle of Wight CCG Operational Plan 2017-19 also outlines planned key service changes:

3. Please provide a reason for the change – ie Sustainability and Transformation Planning etc.
   The Isle of Wight CCG Commissioning Intentions and Operational Plan contain numerous references to national, regional and local guidance and strategic priorities such as the Five Year Forward View (5YFV), the Primary Care 5YFV, the Mental Health 5YFV, the 2017-19 Operational Planning and Contracting Guidance, the IOW My Life a Full Life Programme (MLAFL), the CCG Improvement and Assessment Framework (CCG IAF), RightCare, and IOW QIPP and Turnaround plans, all of which contribute towards the reasons for service change.

4. Please provide the contracting value (latest figures are acceptable) for each of those services
   Isle of Wight NHS Trust = £130,301m
   Portsmouth Hospitals NHS Trust = £3,965m
   Salisbury NHS Foundation Trust = £0.315m
   University Hospital Southampton NHS Foundation Trust = £5.156m
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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

- Could you please tell me the target rota fill rate specified in your out of hours contract, and;

  The NHS Standard Contract 2016/17 specifies that the provider must ensure that there are sufficient appropriate, qualified and experienced medical, nursing and other clinical and non-clinical staff to enable the services to be provided in all respects and at all times in accordance with this contract. (see clause GC 5.2 in the NHS Standard Contract; available at https://www.england.nhs.uk/wp-content/uploads/2016/04/3-nhs-contrct-full-length-apr16.pdf). Therefore, the IOW CCG expects provider rotas to be appropriately maintained, but does not specify a target rota fill rate. Rotas are an operational issue; therefore please direct your query to Isle of Wight NHS Trust.

- Provide the average quarterly rota fill rates for out of hour services (or link to the relevant document where appropriate):
  a) 2014/15
  b) 2015/16
  c) April 2016 to date

Please see response above.

This letter also confirms the completion of this request.

A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:

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Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached/see the below response to your request:

I am writing to you for information in respect of the current costs involved in the maintenance of each individual GP surgery and/or GP practice [perhaps where there are two surgeries].

1] How many GP surgeries and how many GP practices are on the Isle of Wight as of 17 December 2016?

There are 16 GP practices. Five practices have branch surgeries and there are a total of 22 premises. (There were previously 23 buildings - One building closed on 31 March 2016 when Garfield Road Surgery in Ryde closed)

2] On the NHS Choices I could find more surgeries than practices, and I know that St Helens Medical Centre has its main surgery in St Helens and a branch in Bembridge and that Beech Grove has its main surgery in Brading and a branch in Lake. But what of the other IW GP practices? Which ones have branch surgeries and what ones are they?

<table>
<thead>
<tr>
<th>Practice</th>
<th>Main premises</th>
<th>Branch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medina Healthcare</td>
<td>West St, Newport</td>
<td>Wootton surgery</td>
</tr>
<tr>
<td>Beech Grove Surgery</td>
<td>Brading</td>
<td>Lake</td>
</tr>
<tr>
<td>West Wight Medical Practice</td>
<td>Freshwater</td>
<td>Yarmouth</td>
</tr>
<tr>
<td>South Wight Medical Practice</td>
<td>Brighstone</td>
<td>Niton and Godshill</td>
</tr>
<tr>
<td>St Helens Medical Centre</td>
<td>St Helens</td>
<td>Bembridge</td>
</tr>
</tbody>
</table>

3] Please give me a current list of how many people are registered patients as of today for each IW GP practice and each IW GP surgery [if numbers are separated out], excluding temporary residents.

The most up to date information relating to 15/16 is available from NHS Digital, using the following link:

http://content.digital.nhs.uk/article/2021/Website-Search?productid=21528&q=GP+practice+registered+population&sort=Relevance&size=10&page=1&area=bottom Please see spreadsheet (.xlsx file) entitled ‘NHS payments to General Practice, England 2015/16 Annex 1 Tables’ and refer to table 2 for a practice level breakdown.
4] How many IW GP Practices have 10,000 patients or more? Please see answer to Question 3.
How many GP Practices are deemed to be non-viable? And why?

There is no definition of a non-viable GP practice.

5] Has PFI been used to finance any GP practice? If so, which please? Who ultimately pays for the PFI? Is it the IWCCG or NHS England or who?

PFI has not been used to finance IOW GP practices.

6] How much money does the IWCCG provide to each GP practice for the purpose of providing accommodation for NHS provision as this is clearly a state-funded outfit?

Please see link in Question 3. This shows premises payments made at practice level for 15/16.

7] How much money is provided to each and every GP practice on the Isle of Wight in respect of their provision of services?

Please see link in Question 3 for this detail.

8] How much does each GP practice cost to run and who finances the business and the accommodation?

The CCG does not hold information relating to individual practice costs and accounts. In general, the costs associated with running GP businesses are covered by the income received from the NHS and from other private sources. Accommodation that is used primarily for NHS purposes is funded through a payment from the NHS to the practice. The level of this payment is set by an independent Government body known as the District Valuer Service.

9] Are any GP practices in financial distress? If so, what will NHS England proposals in their GP Forward View do to alleviate the problems of such surgeries as the documentation exists as referenced by the Royal College of GPs that where surgeries are struggling that NHS England will provide finance to support these surgeries so that they will not close.

The CCG has not been approached by any GP practice on the Isle of Wight in financial distress.

10] Why has the IW CCG not acted proactively to support the allegedly ailing surgeries?

The CCG has been proactively supporting GP surgeries to adapt to a reducing workforce for a number of years including amongst other actions:

- Developing the primary care strategy which will see investment in primary care focused on new ways of working, including use of online consultation tools, developing wider teamwork in primary care and the development of the localities as a way of delivering wider community services
- Funding the development of Advanced Nurse Practitioners and Advanced Pharmacists for island practices where shortages of GPs have reduced the workforce available to see patients
- Supporting vulnerable practices through the Wessex GP Practice Resilience Fund to diagnose and find solutions to the issues that they are facing.
- Working with practices to develop new business models for primary care aimed at making primary care more attractive as a career
- Supporting collaboration between practices through the creation of an Island GP Federation
- Offering bursaries to GPs willing to train on the Island through Health Education England
This letter also confirms the completion of this request.
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Wilmslow
Cheshire
SK9 5AF
Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Ref FOI16246  
Date 28 December 2016

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

Please can you provide address and contact details of all Healthy Living Pharmacies in your CCG.  
RESPONSE: The Isle of Wight CCG does not have any Healthy Living Pharmacies on the Isle of Wight.

This letter also confirms the completion of this request.
A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:

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SK9 5AF  
Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

1. Please provide the name, email address and telephone number for the Senior Continuing Healthcare Manager for Adults services.
   RESPONSE: Rachael Hayes – Rachael.Hayes@iow.nhs.uk – 01983 534948

2. Please provide the name, email address and telephone number for the Senior Continuing Healthcare Manager for Children’s services.
   RESPONSE: Rachael Hayes – Rachael.Hayes@iow.nhs.uk – 01983 534948

3. Please provide the name, email address and telephone number for Continuing Healthcare Clinical Lead/Chief Nurse for Adults services.
   RESPONSE: Julia Coles – Julia.Coles@iow.nhs.uk – 01983 553165

4. Please provide the name, email address and telephone number for Continuing Healthcare Clinical Lead/Chief Nurse for Children’s services.
   RESPONSE: Julia Coles – Julia.Coles@iow.nhs.uk – 01983 553165

5. Please provide the name, email address and telephone number for the Head of Commissioning for Adults services.
   RESPONSE: Rachael Hayes – Rachael.Hayes@iow.nhs.uk – 01983 534948

6. Please provide the name, email address and telephone number for the Head of Commissioning for Children’s services.
   RESPONSE: Rachael Hayes – Rachael.Hayes@iow.nhs.uk – 01983 534948

7. Please provide the name, email address and telephone number for the Head of Brokerage for Adults services.
   RESPONSE: Matthew Leek – Matthew.Leek@iow.nhs.uk – 01983 822099 ext 6123

8. Please provide the name, email address and telephone number for the Head of Brokerage for Children’s services.
   RESPONSE: Matthew Leek – Matthew.Leek@iow.nhs.uk – 01983 822099 ext 6123

9. Please provide the name email address and telephone number for the Quality Manager for Adults services.
   RESPONSE: Karen Morgan – Karen.Morgan@iow.nhs.uk – 01983 822099 ext 3212

10. Please provide the name email address and telephone number for the Quality Manager for Children’s services.
    RESPONSE: Karen Morgan – Karen.Morgan@iow.nhs.uk – 01983 822099 ext 3212
11. Please provide details regarding number of Care Packages requiring ventilator or tracheostomy support within the CCG within the last 12 months for Adults.
   RESPONSE: 0

12. Please provide details regarding number of Care Packages requiring ventilator or tracheostomy support within the CCG within the last 12 months for Children.
   RESPONSE: 1

13. Please provide details regarding the number of patients readmitted to hospital/residential/inpatient units due to breakdown of Care Package provisions within the CCG for the past 12 months.
   RESPONSE: 4

14. Please provide details regarding the number of patients referred outside of the CCG due to lack of complex care provision or breakdown of care package within the past 12 months.
   RESPONSE: 2

15. Please provide details on the number of care packages currently funded by Personal Health Budgets within the CCG.
   RESPONSE: 35

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Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

RESPONSE: The Isle of Wight CCG has six GPs who are directly involved in different decision making routines. These are:

- Dr John Rivers – john.rivers@iow.nhs.uk
- Dr Joanna Hesse – Joanna.hesse@nhs.net
- Dr Michele Legg – mlegg@nhs.net
- Dr Benjamin Browne – benbrowne@nhs.net
- Dr Timothy Whelan – timothy.whelan@nhs.net
- Dr Sarah Westmore – swestmore@nhs.net

I am writing to you under the Freedom of Information Act 2000 to ask for the following information about GPs at your local CCG, NHS Isle of Wight CCG.

1. Name of the GP
2. Business email address of the GP

Please note that I am not looking for information about GPs from individual GP Practices in your local district as NHS England is responsible for them. Instead, I only need information about GPs who are directly involved in different decision-making routines, like Governing Body for example, at your local CCG (NHS Isle of Wight CCG). The purpose of collecting this information is for a study that I am planning to conduct in which I will invite GPs from various CCGs across England to take part in the study in question.

This letter also confirms the completion of this request.
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Please do not hesitate to contact this office if you have any further questions.

Yours faithfully
Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

Please confirm whether or not the CCG has arrangements in place for the commissioning of care for blood and marrow transplantation (BMT) patients who are beyond 100 days following a stem cell or bone marrow transplant.

If arrangements are in place, please provide details in electronic format.

This query relates to section 8 of the following document (p11):

The Isle of Wight CCG commissions cancer services from the Cancer Unit at the Isle of Wight NHS Trust, and from the Cancer Centres at both Portsmouth Hospitals NHS Trust and University Hospital Southampton NHS Foundation Trust. The patient pathway beyond 100 days following a stem cell or bone marrow transplant will depend upon whether the patient continues to be treated at a Cancer Centre (Portsmouth Hospitals NHS Trust or University Hospital Southampton NHS Foundation Trust), or if the care has been transferred back to the Cancer Unit (Isle of Wight NHS Trust).

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Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam,

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

I am writing to make a Freedom of Information request to Isle of Wight CCG.

I would like to know:

1. Does this CCG use a system, for example, a Rapid Specialist Opinion system to review patient referrals from GPs to hospital specialists?

   If yes:
   a) how long has this system been in place for,
   b) what consultation was undertaken before the decision to implement this system was made,
   c) what company is used to carry out the review of the referral?

   If no:
   a) do you have any plans in place to implement a Rapid Specialist Opinion system, or other system to review GP referrals to specialists?
   b) what are the details of the plan?

2. What is your policy for consultation with the public before contacting private companies to run NHS services?

3. Do you obtain consent from patients before passing their medical records and personal details to private companies?

Response:

1. The Isle of Wight CCG does not commission a system to review patient referrals from GPs to hospital specialists. There are currently no plans to introduce a referral management system.

2. The CCG commissions services in line with Public Contracts Regulations 2015 and the NHS (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 ("the NHS Procurement Regulations"). The CCG consults the public in line with section 14Z2 of the NHS Act 2006, as amended by the Health and Social Care Act 2012. Isle of Wight CCG policies can be found at: http://www.isleofwightccg.nhs.uk/

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Yours faithfully

Freedom of Information Team
Ref: FOI16251
Date: 17 January 2017

Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached /see the below response to your request:

Since 1 April, new requirements in the standard hospital contract have been in force to reduce cases of hospitals inappropriately shifting work they’re responsible for onto practices. Practices have been told to report all incidences where a hospital is flouting these new rules to their CCG.

For the CCGs you’re responsible for, please can you tell me:

1. How many reports of hospitals breaching the new rules on workload dump have you received from practices? Please can these figures be broken down for each hospital the complaint was made against.
   RESPONSE: No formal reports or complaints regarding breaches of rules on workload dump have been received by Isle of Wight CCG.

2. What action or sanctions has the CCG enforced so far?
   RESPONSE: No actions or sanction have been enforced by IOW CCG to date.

3. Please can you share any documents the CCG has produced setting out its policy for managing inappropriate workload dump by hospitals.
   RESPONSE: The Isle of Wight CCG has not produced any policy on managing inappropriate workload dump.

This letter also confims the completion of this request.
A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:
Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please do not hesitate to contact this office if you have any further questions.

Yours faithfully

Freedom of Information Team
Dear Sir/Madam

Request for information under the Freedom of Information Act 2000

Please find attached/see the below response to your request:

- **Since 2015 has your Clinical Commissioning Group a) restricted b) stopped providing services?**
  a) **Restricted Procedures**
  This information is readily accessible on the IOW CCG website. Please see our policy and supporting documentation on our Clinical Funding Authorisation Policy pages at [http://www.isleofwightccg.nhs.uk/health-and-services/individual-funding-requests.htm](http://www.isleofwightccg.nhs.uk/health-and-services/individual-funding-requests.htm).

  b) **Decommissioned services**

- **If so what were they?**

- **If you restricted or stopped providing a service how many people did it treat previously? Can I have that detail for financial year 2013/14 and 2014/15. Can I have that data year by year.**

<table>
<thead>
<tr>
<th>Procedures by CCG</th>
<th>2013/14</th>
<th>2014/15</th>
<th>2015/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHS Isle of Wight CCG</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adenoidectomy in children with upper respiratory tract disorders</td>
<td>9</td>
<td>&lt;5</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Arthroscopic hip surgery in impingement</td>
<td>&lt;5</td>
<td>&lt;5</td>
<td>6</td>
</tr>
<tr>
<td>Arthroscopic lavage and debridement with or without partial meniscectomy of the knee</td>
<td>20</td>
<td>21</td>
<td>29</td>
</tr>
<tr>
<td>Functional endoscopic nasal surgery</td>
<td>58</td>
<td>29</td>
<td>42</td>
</tr>
<tr>
<td>Penile prosthesis for erectile dysfunction</td>
<td>&lt;5</td>
<td>0</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Surgery for snoring</td>
<td>&lt;5</td>
<td>&lt;5</td>
<td>13</td>
</tr>
</tbody>
</table>

- **Also what was the waiting list for the service at the point it was decommissioned and rationed?**
  The CCG does not hold waiting list data related to particular points at which decisions are made on policy. Therefore details of the waiting list for each service cannot be provided.
This letter also confirms the completion of this request. A log of this request will be held on a database by the CCG. All hard copy correspondence relating to this request will be held for one year from the date of this letter, before being confidentially destroyed. If you are unhappy about the response you have received your first line of action should be to write and request the CCG to undertake an internal review of your application. A senior member of staff, who was not involved with your initial application, will undertake this review. If after this process you are still not satisfied with the response you receive from the CCG you can complain to the Information Commissioner at the following address:
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